

## Emanate Law Group P.C. SMS/Texting Terms & Conditions

This document provides information on the use of SMS/Text messaging by Emanate Law Group P.C.

The below is the terms & conditions for SMS/Texting Policy to be signed as a client:

1. **Mobile Number Ownership & Accuracy:** The mobile number provided below is true and accurate and you are the current subscriber or owner of the number provided. Should your number change, you agree to inform PPA & provide an updated number as soon as possible.
2. **How We Use SMS/Text Messaging:** Types of messages may include a response to a current or previous inquiry and real-time texts to ask & answer questions regarding your case.
3. **Frequency:** Message frequency will vary depending on factors such as length of conversation and the complexity of issues. For longer conversations, we'll schedule a call with you.
4. **Opt-Out Instructions:** You can opt-out of this service at any time. Just text "STOP" to the phone number you have received a text from. You will then receive an SMS/Text reply to confirm you have been unsubscribed. After this, you will no longer receive SMS/Text messages from us. If you want to rejoin, just text "START," and we will begin sending SMS/Text messages to you again.
5. **Help:** If you experience any issues you can reply to the number you received a message from with the keyword "HELP," or call the office at 213-293-9959 for direct assistance.
6. **Interruption:** Carriers such as T-Mobile and AT&T are not liable for delayed or undelivered messages.
7. **Costs:** Message & data rates may apply for any messages sent between you and our office. If you have any questions about your text or data plan, please contact your mobile phone provider.
8. **Privacy:** We do not sell your personal information, including mobile number, to anyone. In addition, we do not share your mobile number or other personal information with anyone, other than as outlined in our HIPAA privacy document signed at the intake appointment.
9. **Consent to receive SMS/Text messages:** By signing this document, you have opted-in to receive text messages to the mobile number provided below.

☐

I consent to receive SMS/Text messages.

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I do not wish to receive SMS/Text messages.

Signature: \_\_\_\_\_

Name: \_\_\_\_\_